

**Glendive  
Medical  
Center**



**2012**  
*Community*  
**BENEFIT**

*Friends & Neighbors Caring For You*

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*Dear Friends & Neighbors,*

## YOUR COMMUNITY MEDICAL CENTER

Glendive Medical Center (GMC) is pleased to share this Community Benefit Report with you. The report summarizes some of GMC's achievements during the past year, highlighting our commitment to be the provider of choice for quality health care in the region.

GMC completed the renovation of the Emergency Department in August. This was the final step in our most recent facility improvements. The renovations included improving examination and procedure rooms, finishing the lobby and relocating the nurses' station. These improvements represent our continued effort to achieve the highest level of patient quality and safety through facility improvements.

We are pleased to share that the GMC Imaging Department received significant updates in 2011. We now offer Digital Mammography, utilizing the most advanced technology available. The Auxiliary provided \$240,000 to purchase the new equipment. We appreciate and value the Auxiliary for their dedicated support of women's health care in the region. Also, GMC was awarded a three-year accreditation in mammography from the American College of Radiology (ACR).

In addition, GMC received a \$250,000 grant from the M.J. Murdock Charitable Trust to assist in the purchase of a new 128-slice CT scanner. The grant award was joined with generous financial support from the GMC Auxiliary, Foundation, medical providers, employees and community members to help make the purchase possible. With this advanced technology, GMC now offers our patients the highest quality images delivered with the lowest dose of radiation.

GMC successfully recruited four (4) medical providers during the past year. They include: Mark Nichols, MD, General Surgeon; Richard Wells, DO, Family Medicine; Audrey Kerr, PA-C, Emergency Department; and Julia Barron, PA-C, Primary Care. They joined our team of highly skilled medical providers. GMC celebrated, along with parents and families, 141 births in 2011. In addition, GMC was proud to help sponsor the first "March for Babies" event held in Glendive. The event raised more than \$12,000 to help support medical research and education.

We are blessed to live and work in a wonderful community that supports our local medical facility! We believe a quality medical center is vitally important to the region's health care and economic needs. As we look to the future of a changing health care industry, GMC's strategic focus is to increase our focus on patient-centered care. We remain committed to our mission of caring, healing and a healthier community.

*Warmest Regards,*

David Linn  
Board Chair

### GMC Board

David Linn - Chair | Laura Glueckert - Vice Chair  
Sandra Cargill - Secretary | Kevin Maxwell, MD - Treasurer  
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Troy Myers, OD | Jackie Schultz | Kyle Voss, DVM

Dear GMC,

I want to take an opportunity to thank both Joseph Leal, MD and Mark Nichols, MD, as well as the staff at GMC for the outstanding care I received when I had my colon resection surgery in August of 2011.

I have battled colon cancer two times over the course of twenty years, and I was able to have laparoscopic surgery to remove the cancer this time.

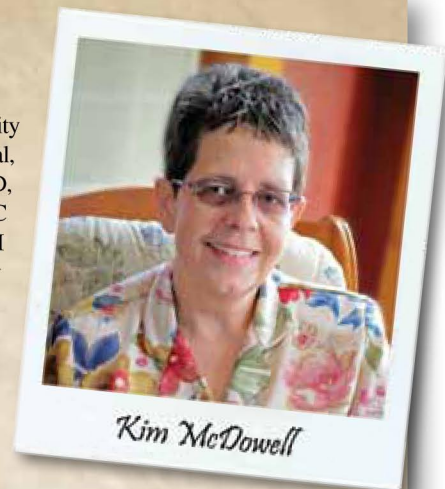
I can't tell you how thankful I am that GMC was able to do this laparoscopic procedure for me. My recovery time was so much faster, and I was able to go back to work in just a few short weeks.

From the time that my cancer was found, to the surgery staff regularly communicating with my husband, Norm, throughout my surgery, to the follow up care, I have nothing but excellent things to say about my patient experience at GMC. Dr. Nichols took time to answer my questions and even offered me his cell phone number in case I had questions or concerns. Thank you to all of you at GMC who had helped with my care. I will continue telling others about my experience.

Warmly,

*Kim McDowell*

Kim McDowell  
Glendive, Montana



### Foundation Board

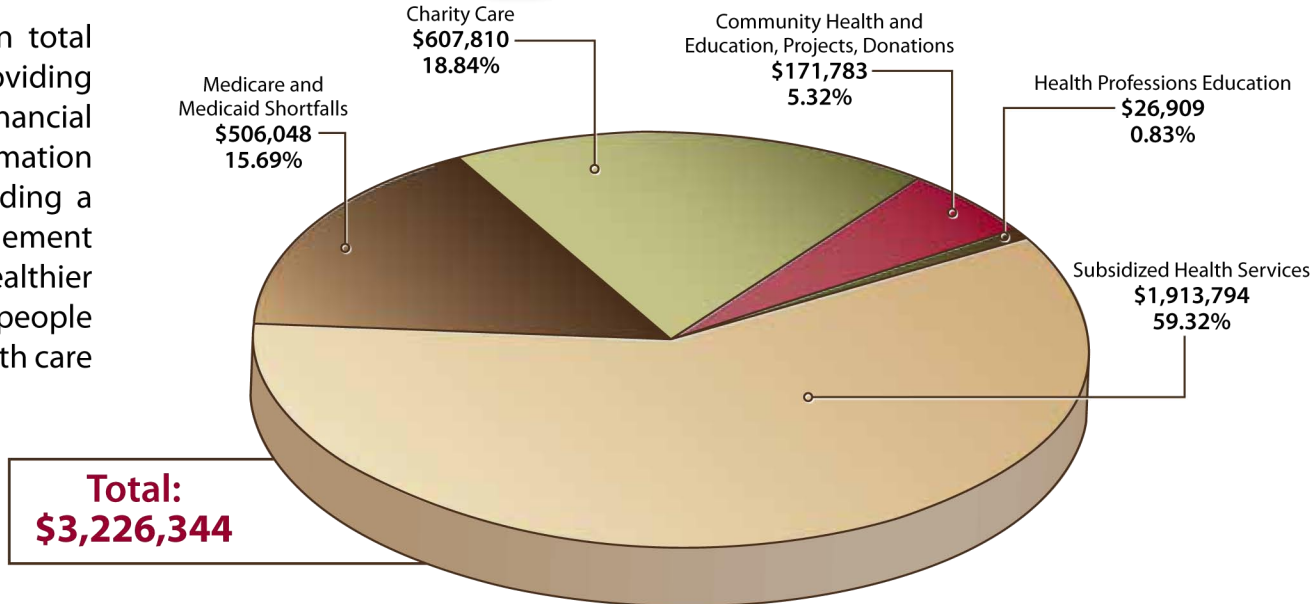
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## GMC'S TOTAL COMMUNITY BENEFIT



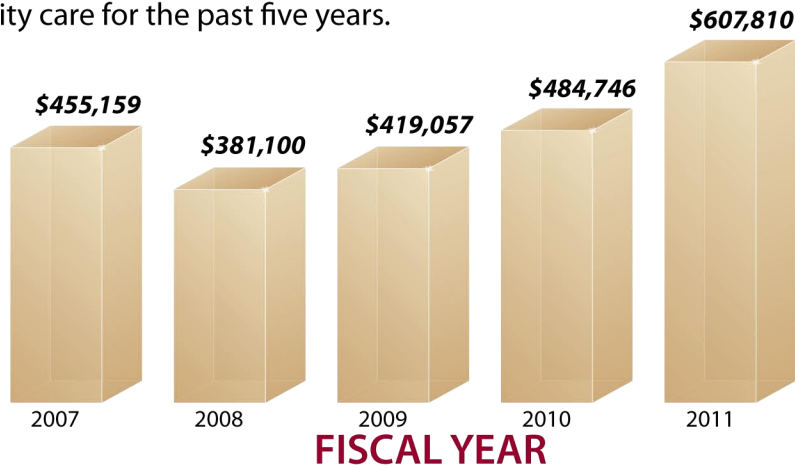
In 2011, GMC provided more than \$3.2 million in total community benefit. GMC remains committed to providing quality medical care regardless of a person's financial means, which is illustrated in this pie chart. The information demonstrates our dedication and history of providing a variety of community benefit and is an important element in fulfilling our mission of caring, healing and a healthier community. This past year GMC served over 21,500 people with services including scholarships, subsidized health care services and health screenings.



## CHARITY CARE

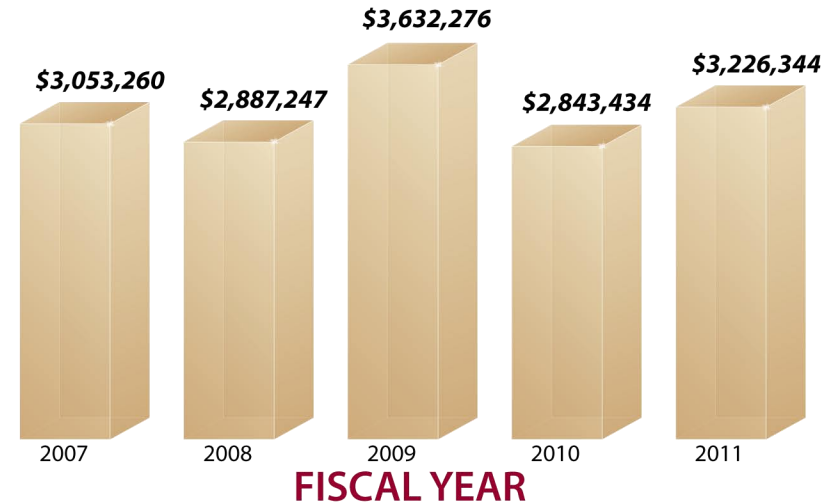


In 2011, GMC provided more than \$600,000 in charity care, and in the past five years provided more than \$2.3 million in charity care. As a not-for-profit community hospital, GMC has an obligation to provide care for all who come to us in need. GMC's charity care program was designed to provide equitable and consistent financial assistance to those experiencing a financial burden from health care costs. The graph below depicts GMC's charity care for the past five years.



## HISTORY OF COMMUNITY BENEFIT

The graph below shows the history of GMC's total community benefit during the past five years.





Revenue	Year end June 30 - 2010	Year end June 30 - 2011
Inpatient Care	\$9,545,523	\$11,675,340
Aging Services Care	\$9,336,490	\$8,894,043
Emergency Care	\$4,481,305	\$5,083,523
Outpatient Care	\$14,880,821	\$15,497,677
Clinic Care	\$6,604,845	\$6,801,019
<b>Total Revenue</b>	<b>\$44,848,984</b>	<b>\$47,951,602</b>

### Deductions from Revenue

Uninsured or Underinsured (Charity Care)	\$734,867	\$914,216
Unable or Unwilling to Pay	\$1,389,432	\$1,996,893
Medicare, Medicaid & Other Government Shortfalls	\$6,272,527	\$6,535,180
Insurance Preferred Provider & Other Similar	\$1,483,253	\$1,801,717
<b>Total Deductions from Revenue</b>	<b>\$9,880,079</b>	<b>\$11,248,006</b>

### Other Income

Consulting, Cafeteria & Other Income	\$1,216,342	\$963,995
Contributions - Foundation / Auxiliary	\$192,714	\$346,570
Income from Investments	\$285,737	\$645,660
<b>Total Other Income</b>	<b>\$1,694,793</b>	<b>\$1,956,225</b>

### Expenses

Employee Wages	\$16,763,768	\$18,365,129
Employee Benefits	\$3,713,446	\$3,999,862
Purchased Services	\$3,556,169	\$2,794,844
Supplies, Repairs & Other Expenses	\$7,322,153	\$7,870,989
Utilities, Telephone, Freight & Postage	\$770,028	\$817,341
Depreciation, Interest, Insurance & Taxes	\$3,922,286	\$6,097,787
<b>Total Expenses</b>	<b>\$36,047,850</b>	<b>\$39,945,952</b>

<b>Change in Net Assets*</b>	<b>\$615,848</b>	<b>-\$1,286,131</b>
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\*Capital Building & Equipment Purchases

### INPATIENT DAYS OF CARE - ACUTE



### TOTAL INPATIENT ADMISSIONS



### EMERGENCY ROOM VISITS



### OUTPATIENT VISITS



### NURSING HOME DAYS



### NEWBORN BIRTHS



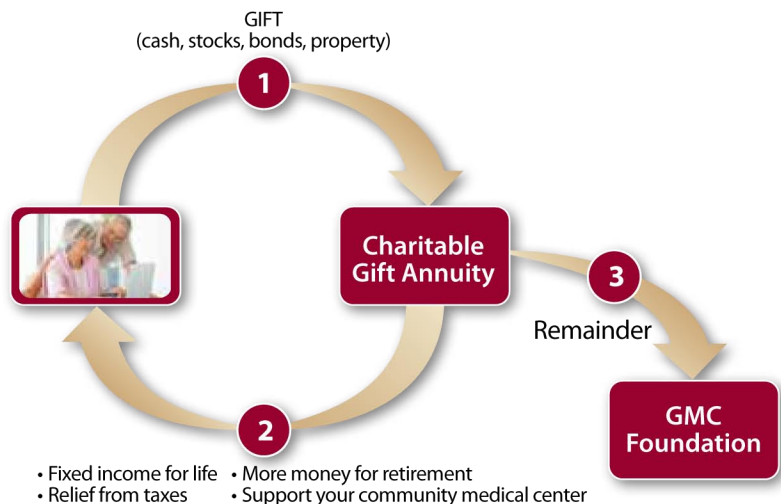


## Planned Gifts Help Many

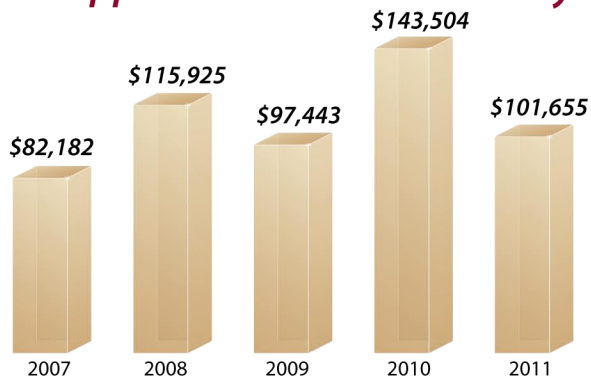
You can make a gift that leaves a lasting legacy of support for our community medical center. Have you ever considered a Charitable Gift Annuity? It allows you to make a gift AND receive a steady income stream for life, claim a charitable tax deduction and support Glendive Medical Center all at the same time. Your gift can be made with cash, stocks, bonds or mutual fund shares.

- Your charitable gift annuity may be funded with a gift of \$5,000 or more.
- Your annuity payments may be treated as part tax-free income.
- You receive an immediate charitable tax deduction for a portion of your gift.
- If your gift is for our Endowment Fund, you receive a Montana tax credit valued at 40% of your gift.

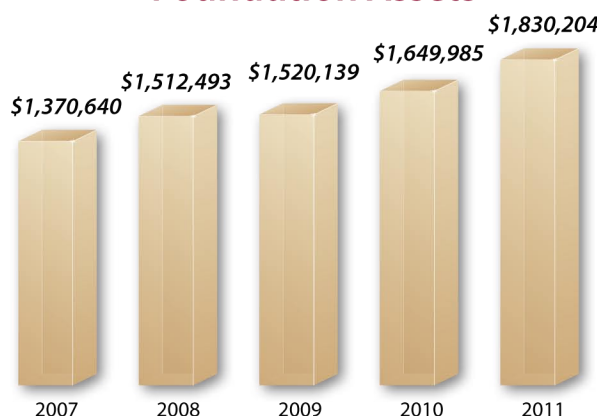
Please contact the Foundation office for a personalized proposal on the benefits.



## Support From the Community



## Foundation Assets



*Our Mission... We are committed to caring, healing, and a healthier community.*



## AWARDS AND RECOGNITION

### Imaging Services Earns ACR Accreditation

Glendive Medical Center was awarded a three-year term of accreditation for its Digital Mammography from the American College of Radiology (ACR).



The ACR is a national professional organization serving more than 34,000 health care professionals. Its gold seal accreditation represents the highest level of image quality and patient safety.

### GMC Receives M.J. Murdock Grant

Glendive Medical Center was awarded a \$250,000 grant from the M.J. Murdock Charitable Trust in August. The funds were used to help purchase an advanced 128-slice CT Scanner. The grant award was joined with generous financial support from the GMC Auxiliary, Foundation, medical providers, employees and community members to help make the purchase possible.

### GMC Celebrates Higher Number of Deliveries

Glendive Medical Center continues to see an increase in the numbers of babies being delivered.

*"We feel that the Women's Health Care team here at GMC offers women an unforgettable experience and is the primary reason why our numbers continue to rise. We would like to thank each and every one of you for your dedication in caring for our women!"*

- Clifford Long, MD and Jeanne Stewart, MD

2005	78
2006	99
2007	105
2008	86
2009	103
2010	115
2011	141





## GMC Auxiliary Reaches \$2.5 Million in Giving

The Auxiliary reached \$2.5 million in all-time giving in 2011 through sales at The Attic and the GMC Gift Shop. In 2011, the Auxiliary donated \$240,000 for Digital Mammography equipment and \$250,000 for the new 128-slice CT Scanner using in Imaging Services. Additionally, there are many volunteers who support GMC by donating their time and talents in various ways. The work of all our volunteers is deeply appreciated.



*Lillian Nemitz and Ginger Burman volunteer their time at The Attic.*

In 2011, 322 volunteers contributed more than 28,000 hours of service. Sales from the Gift Shop and The Attic exceeded \$192,500. The total amount given by the Auxiliary to GMC was more than \$489,000.

### Glendive Medical Center Volunteers include:

- GMC Auxiliary
- GMC Volunteers
- GMC Junior Volunteers
- GMC Shuttle Drivers
- Eastern Montana Veterans Home Volunteers
- GMC Hospice Volunteers
- GMC Extended Care Volunteers
- Cancer Society Volunteers
- RSVP Volunteers
- DCC Campus Corps Volunteers



2012 COMMUNITY BENEFIT REPORT

This publication is published annually by Glendive Medical Center. To view a copy online, please visit [www.gmc.org](http://www.gmc.org). For additional information or questions, please contact Kim Stulc, GMC Marketing Coordinator, at 345-2614.

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